

Status of Home and Community Care Block Grant (HCCBG) Services for Older Adults

To meet requests of federal and state officials, the Senior Tar Heel Legislature, our partners and stakeholders, the North Carolina Division of Aging and Adult Services (DAAS) has surveyed the statewide network of Home and Community Care Block Grant (HCCBG) providers to assess service needs and learn about issues facing the service delivery system. DAAS has surveyed the network six times since February 2009, most recently in March 2014. Statewide 315 providers were contacted, 254 responded (81%).

The Mid-Carolina Council of Governments, Region M serves 3 counties: Cumberland, Harnett, and Simpson.

8 of the 14 county-level HCCBG providers responded, for a response rate of 57%.

Results

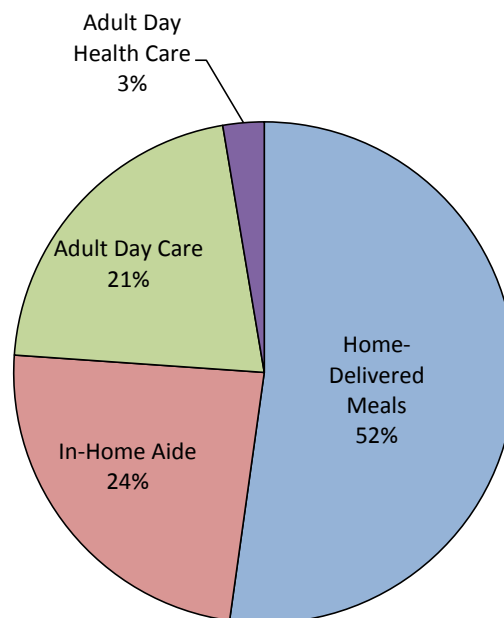
100% of Information & Assistance providers reported an increase in service requests; 33% stated that the community resources that they can refer clients have decreased

100% of the Senior Centers reported increased demand for programs and services

93 seniors were reportedly waiting for home and community services; when projecting responses to 100%, there was an estimated number of 177 individuals on the waiting list.

Number of seniors on the waiting list by service

Service	# Waiting
Home-Delivered Meals	59
In-Home Aide	27
Adult Day Care	24
Adult Day Health Care	3



What some Region M providers are doing to promote efficiencies and meet challenges:

In-Home Aide: 75% are prioritizing applicants; 50% are reassessing clients to reduce or end the service; 50% cap the amount of service that can be used for individual clients

Housing & Home Improvement: 50% are prioritizing applicants; 50% are using volunteers to help assist

Home-Delivered Meals: 100% are prioritizing applicants according to the need for service; 67% have reduced the number of days hot meals are delivered

Congregate Nutrition: 25% are prioritizing applicants according to specific need; 50% are reducing participants at each site

Adult Day Care and Adult Day Health: 100% have increased the use of trained volunteers to be used as staff in the staff-to-participant ratio

Care Management: 100% are reassessing to identify those clients whose services can be terminated or reduced

Current challenges regarding funding and volunteerism

38% stated that Consumer Contributions and private donations have decreased

80% said that the number of volunteers have gotten smaller; 80% said the number of hours volunteers can contribute has decreased

About the Home and Community Care Block Grant

Established in 1992 under NCGS 143B-181.1(a)(11), the HCCBG was devised to provide a "common funding stream" for a comprehensive and coordinated system of home and community-based services and opportunities for older adults. HCCBG services are available to people age 60 and older, although the "average" client is nearly 80 and the program targets individuals who are socially and economically needy.

HCCBG is administered through the NC Division of Aging and Adult Services and the Area Agencies on Aging. It combines federal and state funds with a local match, and it gives county commissioners discretion in budgeting and administering aging funds.

HCCBG Services at a Glance (Services offered in Region M are bolded in this list)

Adult day care and day health care

Respite

Information & assistance

Congregate and home-delivered meals

Senior centers

Housing and home repair

Health promotion and disease prevention

Care management

In-home aide services

General and medical transportation

Senior companion

Health screenings

Skilled home health